

**Position Profile**  
**Customer Service Associate – Full Time & Part Time**  
**Calgary North & South ReStores**

The Habitat for Humanity ReStore sells new and gently used furniture, appliances, building materials at 40-80% below regular retail prices. Products are donated by households and businesses in the community, and the proceeds from the sale of these products support Habitat for Humanity in southern Alberta. With revenues exceeding \$4 million annually, the ReStores in Calgary and Medicine Hat address an important community need, support environmental responsibility, and together, make up one of the largest ReStore operations in Canada.

ReStore is looking for people, who want opportunities to develop and grow, take initiative and work well within a team environment! We are currently looking for full and part time Customer Service Associates to join our North & South Calgary ReStores.

Habitat for Humanity Southern Alberta ReStore's value their employees and provides a comprehensive and competitive benefit program including:

- Benefit Program
- Paid sick days
- Two weeks equivalent paid vacation time
- Employee & Family Assistance Program

**Skills/Qualifications:**

- Proven excellent customer service experience and skills.
- Proven communication, interpersonal, conflict resolution and problem-solving skills.
- Some customer service or sales experience/cashier experience desired.
- Prioritize effectively and communicate well with others.
- Demonstrated ability to complete a job with accuracy, proficiency and effectiveness.
- Capacity to work under pressure in a fast-paced environment.
- Ability to regularly adapt to changing needs of the organization.
- Knowledge of DIY (do it yourself) building projects and materials an asset.

**Physical Requirements:**

- Capable of lifting 40 lbs.
- Ability to spend the majority of the day standing or moving around the store.
- Able to work flexible hours.

**Application Deadline: September 24<sup>th</sup>, 2021**

Please send your resume to [restorejobs@habitatsouthernab.ca](mailto:restorejobs@habitatsouthernab.ca)

*The Habitat for Humanity ReStore is an equal opportunity employer. We thank all applicants for your interest in this position. Only those selected for an interview will be contacted. No phone calls or emails please.*